



Rushwick CE Primary School

Supporting Families 2025-2026

Key Personnel and job roles

DSL - Mrs Elizabeth Whetham (Executive Headteacher)

DDSL – Miss Vicky Lloyd (Deputy Headteacher)

Our Supporting Families and Early Help Offer

At Rushwick, we recognise that there are times when life just gets too much – at these times, a bit of extra help can make a huge difference and means together we can improve outcomes for children, families and communities. The purpose of our Supporting Families Offer is to provide support as soon as a worry or concern arises, with the aim to stop this escalating.

Support can be offered at any point in a child's life, from the early years through to teenage years. A wide variety of needs can be supported under our supporting families offer. This might be a one off incident or a series of worries; we are aware that sometimes an accumulation of things happen and at these times more extensive support either from school staff or from external agencies might help the family get back on track. Supporting Families (Early Help) is a pathway to supporting you and your child as they grow up when you or they may need further support or guidance.

Early Help can support children and their families who may be struggling with:

- Routines and family rules
- Families who may be not eating healthy food
- Keeping to a healthy lifestyle
- Children who are caring for a family member
- Children who may not want to go to school for different reasons
- Disability within the family including children being a young carer
- Children in the family have special educational needs (SEND)
- Children who may becoming involved in antisocial or criminal behaviour
- Children who go missing from home
- Children or parents / carers misusing drugs or alcohol
- Children at risk of being tricked, forced, or made to work in the criminal world
- Children who may need support because they may live in a home and see drug or alcohol abuse or adult mental health problems.
- Children who have parents who argue a lot (and sometimes might hurt each other) whether the parents live together or apart.
- Children at risk of being groomed to join groups which support illegal views
- A privately fostered child (a child from another family living within your family home)
- Referrals to external partners.

This Supporting Families and Early Help Offer aims to provide a guide to the support available to the families of Rushwick. This is by no means an exhaustive list. We are very happy to talk through any

concerns you may have and consider what we can do to help, or come up with a plan of ongoing support together. We pride ourselves on putting our children and families at the centre of what we do. Please feel free to come and have a chat about any concerns you may have so that we can support children in school and look at support for the family.



Please come and talk to us about any concerns that you may have. You can contact the office via phone, email, or in person in order to make an appointment to speak to Mrs Whetham or Miss Lloyd. We can then discuss your concerns so that we can plan school-based support strategies or

signpost to external agencies. It is helpful to have these conversations so that we can provide the best possible support to children while they are in our care at school.

Sometimes, families need longer-term support. In these cases, we can work together with an Early Help Plan to outline the things that are going well and identify the struggles or things that are not going so well. Together we will consider and put in place a range of strategies to support the family.

We will meet regularly, talk on the phone or have a cup of tea and a chat about how things are going, the impact of strategies put in place or if in fact, other ideas need to be considered.

There are times when life does not go according to plan and the above strategies are not quite enough to get the family back on track. Therefore, a targeted Early Help Family Support Plan may be a further option. A referral will be made with the consent of the family and supported by school and the Early Help Family Support Team, who may be able to allocate a Family Support Worker.

Local Services

Family Hub	Virtual Family Hub Worcestershire County Council
Ready Steady Worcestershire - Holiday Activities and Food (HAF) Programme	Ready Steady Worcestershire - Holiday Activities and Food (HAF) Programme
Youth and Community Centre	Persore Riverside Centre
Foodbank	Persore Foodbank Worcester Foodbank Contact Mrs Whetham: ewhetham@st-barnabas.dowmat.education
Early Help Family Support District Team –	Early Help family support district teams Worcestershire County Council Contact details: 01905 843339 FamilySupport@worcschildrenfirst.org.uk
Library	Worcestershire Libraries Persore Library Worcestershire County Council

Early Help Family Support Service:

The Early Help Family Support Service is delivered by Worcestershire Children First directly to families permanently living in Worcestershire who have children aged 0-18 years old and need help and support specifically from a Family Support Worker. For more information, please visit: [Worcestershire Children First Early Help Family Support Service | Worcestershire County Council](#)

Health (including mental health, emotional wellbeing, and sexual health)

The **Starting Well Partnership** offers a range of health services which support both children and families experiencing a range of health issues.

[Worcestershire Health Visiting Service | Starting Well \(startingwellworcs.nhs.uk\)](#)

If your child is under 5 years old and you need advice on issues such as feeding, behaviour, or toileting you can contact the **Telephone Advisory Service** on 0300 123 9551 (Monday – Friday 9am till 3pm). A Health Visitor will assist you over the phone with any worries, concerns, or questions you have.

[School Health Nursing | Starting Well \(startingwellworcs.nhs.uk\)](#)

School health nurses offer a range of services such as home visits, health needs assessments, time4u drop-in service, school aged hearing and national child measurement programme to support the needs of children and their families.

[Text service supporting young people | Starting Well \(startingwellworcs.nhs.uk\)](#)

Chat health is a free and confidential text service for young people in need of advice or support. To confidentially contact your school nurse, text: 07507331750

[Social Prescribing: Onside Advocacy, Worcestershire \(onside-advocacy.org.uk\)](#)

Social Prescribers support you to take control of your health and look after yourself by making connections with the different types of community support available.

[CAMHS | Herefordshire and Worcestershire Health and Care NHS Trust \(hacw.nhs.uk\)](#)

CAMHS provides mental health help to children, young people and their families across Herefordshire and Worcestershire

[Home - Kooth](#)

Kooth is an online mental wellbeing community which offers free, safe, and anonymous support.

[Reach 4 Wellbeing | Herefordshire and Worcestershire Health and Care NHS Trust \(hacw.nhs.uk\)](#)

The **Reach4Wellbeing** team promotes positive wellbeing to reduce the stigma of mental health by providing short-term group programmes for children and young people aged 5-18 experiencing mild to moderate anxiety and low mood.

[Papyrus UK Suicide Prevention | Prevention of Young Suicide \(papyrus-uk.org\)](#)

Papyrus can offer suicide prevention support providing free and confidential helplines, advice, webchats, and resources.

[Home | Healthy Minds \(whct.nhs.uk\)](#)

Healthy Minds' 24/7 mental health helpline provides support or advice if you, or someone you know, is experiencing a mental health crisis and needs urgent help. It is available 24 hours a day to anyone in Herefordshire and Worcestershire.

[Winston's Wish - giving hope to grieving children \(winstonswish.org\)](#)

Winston's Wish provides support for children and young people following the death of a sibling, parent, or a person important to a child.

[Sexual Health Know Your Stuff | Sexual health | Worcestershire County Council](#)

[Worcestershire Integrated Sexual Health Service \(WISH\) | Herefordshire and Worcestershire Health and Care NHS Trust \(hacw.nhs.uk\)](#)

WISH offers friendly and non-judgemental specialist services to support with information and advice, contraception, pregnancy, STIs and screening.

Under 21 Saturday Service - Clinic telephone lines are open between 10:00am – 12:30pm on Saturdays - Please call: 01905 681673 for further details.
Young People have a telephone consultation and are asked questions about their relationships. Callers will be advised what to do next and directed towards a clinic if necessary.

WISH has a dedicated Outreach nursing service. Referral forms can be found at www.knowyourstuff.nhs.uk. The Outreach team sees young and vulnerable people who couldn't otherwise access sexual health services.

Free STI test kits and contraception: [SH:24 Free Home STI STD Test | Sexual & Reproductive Health \(sh24.org.uk\)](http://sh24.org.uk)

Bullying (including Cyberbullying)

If you are concerned about your child or a child you know is being bullied, there are several services and useful links which can help you support your child as a parent.

In the first instance if bullying is happening at school, please speak to a member of staff who will be able to help.

The following links will provide you with more information if you or someone you know is being bullied:

[Anti-Bullying \(worcestershire.gov.uk\)](http://www.worcestershire.gov.uk/anti-bullying)

[Helping Children Deal with Bullying & Cyberbullying | NSPCC](http://www.nspcc.org.uk/helping-children-deal-with-bullying-cyberbullying)

<https://www.kidscape.org.uk/resources-and-publications/>

Online Safety

If you have concerns around the safety of your child or a child you know online, the following links will provide you with information, support, and advice to help understand the risks and keep your child safe online:

<https://www.thinkuknow.co.uk/parents/>

[Online safety | Barnardo's \(barnardos.org.uk\)](http://www.barnardos.org.uk/online-safety)

<http://educateagainsthate.com/>

www.internetmatters.org

<https://www.bbc.com/ownit/the-basics/8-tips-for-staying-safe-online>

Sexting is the sending or receiving of sexually explicit images, videos or conversations online:

[Sexting and sending nudes | NSPCC](http://www.nspcc.org.uk/sexting-and-sending-nudes)

<https://www.thinkuknow.co.uk/parents/articles/Nude-selfies-a-parents-guide/>

Relationships

The following services and links offer information, advice, and intervention on healthy relationships for your family and children:

[Healthy relationships | NSPCC](#)

Challenges at home: [Harmony at Home | Worcestershire County Council](#)

CRUSH is an awareness raising and support programme to help young people make safe and healthy relationships. [Children and Young People Services | West Mercia Women's Aid](#) (westmerciawomensaid.org)

[Virtual Family Hub | Worcestershire County Council](#)

Friendships and relationship in teenagers

Making friends and starting new relationships are a big part of getting older. It's very common to fall out with friends or break up from relationships – which can be very difficult to deal with. You might also be in a relationship that doesn't feel right and need some advice about what to do. The websites below contain lots of information about making friends, peer pressure, healthy and unhealthy relationships, sex and much more. There is also information available for parents around how to talk to your child about friendships, sex and relationships.

[Childline - Friends, relationships and sex \(opens in a new window\)](#)

[DCSFtalktoyourchild.pdf \(www.nhs.uk\)](#)

SEND (Special Educational Needs and/or Disabilities)

Rushwick is supported by the DoWMAT SENDCo, Clare Stockford. Her email is: clare.stockford@dowmat.education

If you are looking for further information or advice the following links will help you:

[SEND Local Offer | Worcestershire County Council](#) or contact localoffer@worcschildrenfirst.org.uk

SEND Information, Advice, Support Service [SENDIASS Worcestershire and Herefordshire](#) (hwsendiass.co.uk)

[Social care support for children with disabilities | Worcestershire County Council](#)



The Online Family Hub has been developed to provide you with a range of different types of resources that are available to you online, on the phone or face to face that you can access directly.

The Family Hub can offer you support and information with the challenge's family life can bring.

[The Family Hub | Worcestershire County Council](#)



Early Help in Worcestershire have created a booklet to help families find out about the help and support available in the county for children and young people aged 0-18 years old. The new booklet will help you and families find the most appropriate support.

To download this booklet, please visit: [The Family Hub | Worcestershire County Council](#)

Worcestershire Young Carers

Worcestershire Young Carers aim to identify, and support children and young people aged 7 to 24 years who have a caring role within the home and help look after a parent, sibling, or grandparent due to illness, disability, physical or mental health difficulties or substance misuse.

[Worcestershire Young Carers/Shropshire Young Carers | YSS](#)

[Carers | Worcestershire County Council](#)

Finance, Housing and Employment

If you are facing challenges around employment and income, please contact the local job centre who can with offer support with jobseekers' allowance, incapacity benefit, employment and support allowance and income support:

Worcester Job Centre Plus, Haswell House, Sansome Street, Worcester, WR1 1UZ

Telephone: 0845 6043719

Citizen's Advice Bureau [Worcester Citizens Advice Bureau and WHABAC \(Worcester Housing and Benefits Advice Centre\)](#) (citizensadviceworcester.org.uk)

For information on what financial and housing support is available in Worcestershire, please visit:

[Parenting, health and wellbeing, housing and relationship support | Worcestershire County Council](#)

Parenting Support

The Starting Well Partnership offers a range of parenting support, information, groups, and courses.

For information on the groups available please visit: [Parenting groups | Starting Well](#)

(startingwellworcs.nhs.uk)

Parenting Talk is an online hub offering information, advice, and a free confidential online chat with a parenting advisor.

[Parent Talk - Support for Parents from Action For Children](#)

Homestart can work with you to provide one to one support in the family home each week. This service provides support tailored to your needs and can help you as parents they learn to cope and

build confidence to provide as best you can for your children.

[Home-Start | South Worcestershire \(home-startsw.org.uk\)](https://www.home-startsw.org.uk)

Family Information Service

Do you need advice and support around finding childcare? The following link will provide you with the contact details of the Family Information Service's District Teams: [Family Information Service | Worcestershire County Council](#)

Substance Misuse

[Swanswell - Cranstoun](#)

Here 4 Youth is support service for children and young people up to the age of 18 who may be struggling with their use of drug and / or alcohol. [Here4YOUth Worcestershire - Cranstoun](#)

Do you have a family member in prison?

Do you have a family member in prison which is having an impact on your child? Support is available to work with both the person in prison and your family.

[NICCO](#)

Families First provides support and guidance in a safe space, to enable the whole family to cope with the demands of having a partner, and parent, in prison: [About Us | YSS](#)

Get Safe

If you are worried your child is at risk of being tricked, forced, or made to work in the criminal world please speak to a member of staff and visit [What is get safe? | Worcestershire County Council](#) for help and information.

If you are experiencing any of these challenges or issues affecting family life, please contact a member of staff who will be happy to provide you further advice and support.